

# Jason Roberts

## Bar staff resume

### KNOWLEDGE OF

*Customer service*

*Taking orders*

*Customer facing roles*

*Serving food & drinks*

*Cash handling*

*Serving drinks*

*Cleaning areas*

*Restocking bars*

*Handling drunk clients*

*Wines & spirits*

### CAREER OBJECTIVE

A confident, friendly and reliable young person who has a passion for serving food and drinks and putting smiles on people's faces. Jason has excellent command of the English language and bubbly personality which he uses to create a friendly, buzzing atmosphere for customers to enjoy. He is professional, well presented and able to communicate clearly with people at all levels. Right now he is looking for a suitable entry level position with an exciting & ambitious company that offers career development opportunities.

### ACADEMIC QUALIFICATIONS

<b>Coventry North College</b>	<b>2011 - 2012</b>
Diploma in Hospitality	Pass
<b>Birmingham South High School</b>	<b>2008 - 2011</b>
Maths	Pass
English	Pass
Geography	Pass
Physics	Pass

### BAR STAFF SKILLS ACQUIRED WHILST STUDYING

- Delivering top quality service and ensuring all drinks and products are presented to the highest standards.
- Ensuring the highest levels of cleanliness, safety, compliance with licensing law and cash handling procedures.
- Maintaining the cleanliness of the bar, front of house, beer gardens and toilets.
- Responding promptly and effectively to customer requests and queries.
- Able to work unsupervised in a busy environment.
- Tallying the bill and collecting money.
- Entertaining and talking to customers.

### KEY COMPETENCIES

- Keeping up-to-date with current promotions and new products.
- Knowledge of all aspects of relevant licensing laws, trading standards, food hygiene issues, and health and safety standards.
- Delivering the best CQSMA standards (Cleanliness, Quality, Service, Maintenance, and Atmosphere).

### HOBBIES & INTERESTS

As a very sociable person, Jason likes to arrange events and night outs for his close circle friends. His other favourite pastime is shopping for clothes, and as a fashion conscious individual he is well aware of the latest trends.

### PERSONAL SKILLS

*Standards driven*

*Good sense of humour*

*Excellent self presentation*

*Self motivated*

*Multi tasking*

*Detail orientated*

*Organised & methodical*

*Observant*

### PERSONAL DETAILS

Jason Roberts  
Dayjob Ltd  
120 Vyse Street  
Birmingham  
B18 6NF  
England, UK  
T: 0044 121 638 0026  
M: 0044 121 638 0026  
E: info@dayjob.com

### REFERENCES

Richard Jones  
Headmaster  
Dayjob College  
120 Vyse Street  
Birmingham  
B18 6NF  
info@dayjob.com  
0044 121 638 0026

Hilary Matthews  
Project Coordinator  
Dayjob Charity  
120 Vyse Street  
Birmingham  
B18 6NF  
info@dayjob.com  
0044 121 638 0026



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