Maxine Curry

Administrative Clerk

AREAS OF EXPERTISE

PERSONAL SUMMARY

Office procedures

Resolving queries

Challenging discrepancies

Maintain office files

Quoting customers

Provide receptionist

Answer phones

services

PROFESSIONAL

First Aider

Official Key holder

PERSONAL SKILLS

Culturally aware

Respectful of others

Never give up attitude

Sociable

CONTACT

Maxine Curry
Dayjob Ltd
The Big Peg
Birmingham
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E: info@dayjob.com

Driving license: Yes Nationality: British

A customer oriented and highly motivated individual who can provide a high level of administrative support to enable the smooth running of a busy office. Maxine is a proactive office administrator who's always eager to lend a helping hand and make sure that a business runs efficiently, professionally and safely. She is a quick and keen learner who is always ready to make the most of any opportunities that may come her way. Right now she wants to join a company where she will have a chance to gain exposure to a wide variety of clerical activities.

WORK EXPERIENCE

Smiths IT - Birmingham

ADMINISTRATIVE CLERK Jun 2013 – Present

Responsible for managing telephone calls, writing letters and documents, taking minutes at meetings and collating statistics on a daily basis.

Duties:

- Providing support to the company through both administrative and clerical duties.
- Maintaining the office's stationery, catering supplies and IT equipment.
- Involved in the typing and creation of documents as well as the processing of client information.
- Providing a high standard of service to customers.
- Printing and collating all paperwork required for the next working day
- Logging information on internal systems.
- Gathering useful and important information by phone, letter, email or in person.
- Recording and updating customer databases.
- Photocopying and scanning administrative documents.
- Handling telephone information requests.
- Processing incoming and outgoing mail.
- Managing the security access card management system.

Company name - Location

JOB TITLE Employment dates (i.e. Aug 2011 – Jun 2013)

KEY SKILLS AND COMPETENCIES

- Proof reading documents to a high standard.
- Used to working office equipment and computers for long periods of time.
- Identifying opportunities for administrative improvement.
- Excellent telephone manner.
- Able to efficiently work under pressure.
- In-putting data accurately and efficiently

ACADEMIC QUALIFICATIONS

Nuneaton University 2008 - 2011

BSc (Hons) Business Administration

Coventry Central College 2005 - 2008

A levels:

Maths (A) English (B) Technology (B) Science (C)

REFERENCES - Available on request.



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