

Maxine Curry

Network Engineer

AREAS OF EXPERTISE

Troubleshooting
Network solutions
Internal networks
Firewalls
Network infrastructure
Patch management

PROFESSIONAL

French speaker
First Aider

PERSONAL SKILLS

Proactive attitude
Resourceful
Team player
Building relationships

CONTACT

Maxine Curry
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Driving license: Yes
Nationality: British

PERSONAL SUMMARY

Maxine's aim is to get people connected and to then keep them that way. She has a track record of maximising network performance via monitoring tools, implementing load balancing techniques, and system optimisation. In her current role she has been commended for continuously putting together and then maintaining stable and resilient IT infrastructure platforms. Possessing a process driven mind-set means that she can work in a fast paced, commercial environment where quick decisions have to be made. Right now she wants to work for a company that wants to recruit talented people.

WORK EXPERIENCE

Company name – Location

NETWORK ENGINEER Jun 2013 – Present

Responsible for working as part of a team that is continually improving the way it delivers its IT and networking services.

Duties:

- Advising on the purchase of networking software, hardware and other IT supplies.
- Acting as the technical escalation point within the networking team.
- Prioritising and troubleshooting complex network and systems issues, ranging from low-level hardware right through to application level.
- Giving quality feedback and service to customers at all times.
- Providing network support to complex WAN and LAN networks.
- Completing hardware implementations, upgrades and repairs.
- Securing network systems by enforcing policies and monitoring access to them.
- Installing and improving network equipment.
- Responding to enquiries in a professional and timely manner.
- Providing 3rd Line Network Support to resolve complex faults on a 24/7 basis.
- Liaising with third party partners and suppliers to ensure that faults are resolved within the correct time frames and to agreed SLA's.

Company name - Location JOB TITLE Dates (i.e. Aug 2011 – Jun 2013)

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KEY SKILLS AND COMPETENCIES

- Always ready for the unexpected.
- Can work at heights in adverse outdoor weather conditions.
- Thrives in an environment where the pace is fast and deadlines are tight.
- Can effectively manage own time during busy spells.
- Proven track record in supporting large network estates.

ACADEMIC QUALIFICATIONS

Nuneaton University 2008 - 2011
BSc (Hons) Sales Management

Coventry Central College 2005 - 2008
A levels:
Maths (A) English (B) Technology (B) Science (C)

REFERENCES – Available on request.



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