

Maxine Curry

Systems Engineer

AREAS OF EXPERTISE

Storage networking
Migration planning
System dynamics
System analysis
Preventative maintenance
Root cause analysis
Software networking

PROFESSIONAL

French speaker
First Aider

PERSONAL SKILLS

Passionate
Forward thinking
Focused
Hard working

CONTACT

Maxine Curry
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Driving license: Yes
Nationality: British

PERSONAL SUMMARY

A capable Systems Engineer who can act as the glue that links together mission critical IT requirements. Maxine is a clear, articulate and effective communicator who has a history of developing products that push the limits of technology. She is able to respond to the ever changing demands of clients by creating innovative high quality and defect-free solutions that precisely meet their business needs. Throughout her career she has consistently exceeded expectations in reliability as well as performance and has raised the bar for service delivery on every scale. Right now, she wants to apply for an interesting role where no two days will be the same.

WORK EXPERIENCE

Company name – Location

SYSTEMS ENGINEER Jun 2013 – Present

Responsible for putting together streamlined systems that do what they are supposed to do and for ensuring a high level of customer satisfaction during any support process.

Duties:

- Accurately estimating the time, effort & resources needed to effect system upgrades.
- Carrying out standard, complex and integrated software modifications and upgrades.
- Generating and reviewing system downtime reports that give an accurate picture.
- Providing complex pre-sales technical support to the company's Marketing Dept.
- Writing up accurate reports that can be understood by a non-technical audience.
- Coordinating the activity of different teams and engineering staff.
- Creating a business case for customers to purchase the company's services.
- Involved in the resolution of system, hardware, software & infrastructure problems.
- Providing network systems engineering support for different IT projects
- Attending face to face meetings with clients to discuss their exact requirements.
- Ensuring that services are delivered in accordance with established objectives.

Company name - Location JOB TITLE Dates (i.e. Aug 2011 – Jun 2013)

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KEY SKILLS AND COMPETENCIES

- Competent keyboard skills and excellent working knowledge of Microsoft office.
- Can quickly analyse complex data and draw definitive conclusions from it.
- Always operating within the rules set out by the company and client.
- Experience of dealing directly with small businesses, end users and consumers.
- Not afraid to make decisions and lead the development team when required to.
- Have a good Software Engineering degree from a first class University.

ACADEMIC QUALIFICATIONS

Nuneaton University **2008 - 2011**
BSc (Hons) Sales Management

Coventry Central College **2005 - 2008**
A levels:
Maths (A) English (B) Technology (B) Science (C)

REFERENCES – Available on request.



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