

Linda Harris

Beauty therapist

AREAS OF EXPERTISE

Manicures & pedicures

Deep tissue massage

Waxing

*Eyelash tinting and
eyebrow dying*

Tanning

Cosmetics Therapist

Beauty treatments

Up selling

Holistic treatments

PROFESSIONAL

*NVQ level 3 in Beauty
Therapy*

First Aid Certificate

PERSONAL SKILLS

Client care

Good personal hygiene

Listening skills

PERSONAL DETAILS

*Linda Harris
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Coventry
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DOB: 12/09/1985

Driving license: Yes

Nationality: British

PERSONAL SUMMARY

A well presented, articulate and capable beauty therapist with a proven ability to provide the necessary customer service and care required to ensure overall client satisfaction. Ability to carry out variety of treatments with confidence and competence on customers to help them look and feel the best they can. An excellent communicator who can relate well with people at all levels and is able to work well as part of a team or individually. Comfortable working in a fast paced, hands-on work environment and consider no job too big or too small.

Looking for a suitable beauty therapist position with an exciting and innovative company that offers room for progression.

WORK EXPERIENCE

Hair & Beauty Salon – Coventry

BEAUTY THERAPIST June 2008 - Present

Responsible for providing professional facial beauty and body treatments to customers and also creating a calm environment where they can relax. Carrying out all procedures to a high standard and ensuring client confidentiality.

Duties:

- Providing guests with the highest standards of beauty care and attention.
- Using cutting edge technology to perform traditional treatments.
- Meeting and greeting customers when they arrive.
- Providing cutting edge treatments & excellent customer care to clients.
- Giving aftercare advice on treatments and skincare matters.
- Ensuring the beauty salon is run efficiently and effectively.
- Selling beauty care products at every opportunity.
- Marketing the beauty salon by actively organising promotional activities.
- Keeping the Beauty Salon to a high standard of hygiene, cleanliness and tidiness.
- Charging customers and taking payment from them.
- Handling customer comments and complaints in a professional manner.
- Correctly accounting for all monies taken and beauty products sold.
- Ensuring that all equipment is in safe working order, maintained and serviced.
- Helping client's complete a medical questionnaire before any treatments.
- Promoting and selling beauty products.

KEY SKILLS AND COMPETENCIES

- Good communication and social skills.
- Strong, proven retail sales background.
- Fully aware of health and safety policy, COSHH and fire procedures.
- Experience of nail technology, spray tanning, spa therapy and microdermabrasion.
- Keeping up to date with new beauty treatments and products being developed.

ACADEMIC QUALIFICATIONS

FdA Beauty Therapy and Spa Management (Foundation Degree)
Nuneaton University 2005 - 2008

A levels: Maths (A) English (B) Technology (B) Science (C)
Coventry North School 2000 - 2005

REFERENCES – Available on request.

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