

Gary White

Network engineer

AREAS OF EXPERTISE

Cisco Router

Cisco Switch

Network management

Switching

Routers

Firewalls

Firewall principles

Remote Access

PROFESSIONAL

MCSA

CCNA Certified

PERSONAL SKILLS

Customer support skills

Good documentation skills

PERSONAL DETAILS

*Gary White
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DOB: 12/09/1985

Driving license: Yes

Nationality: British

PERSONAL SUMMARY

An enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organisational skills and excellent working knowledge of networking technologies and having a commitment to keep up to date with the latest developments. Experienced in providing motivation, guidance and a up to date networking consultancy service to both colleagues and clients.

Now looking for a new and challenging network engineer position, one which will make best use of my existing skills and experience and also further my development.

WORK EXPERIENCE

IT Networking Support Company – Coventry

NETWORK ENGINEER June 2008 - Present

Responsible for maintaining and installing computer networks based around Microsoft Server Technologies. Working as part of a team and operating in a fast paced, changing and challenging 24x7 environment.

Duties:

- Administering & designing LANs, WANs internet/intranet, and voice networks.
- Analysing & developing key components using methodology prescribed techniques.
- Communicating and negotiating with users, specialists, other staff and suppliers.
- Network connectivity troubleshooting, ping, tracer, telnet.
- Responsible for communication protocols, configuration, integration & security.
- Investigating, diagnosing and resolve all network problems.
- Maintaining pre-packaged software applications on the LAN.
- Upgrading and repairing faults on CIS systems, networks & peripheral equipment.
- Cisco & HP switch configuration in particular VLAN configuration/troubleshooting.
- Working with multiple technical platforms i.e. mainframe, two-tiered client-servers and three-tiered client-servers.

KEY SKILLS AND COMPETENCIES

- Good understanding of static routing, SQL databases and VMware.
- Have a good technical network background.
- Working knowledge of major networking components & hardware components.
- Knowledge of ITIL incident, problem & change management.
- Ability to explain technical issues clearly to non technical colleagues.
- Experience of performance measurement, capacity and tuning issues.
- Thorough understanding of Novell, Windows, UNIX or NT.
- Able and willing to work flexible hours in the UK when necessary.
- Extensive knowledge of Microsoft based operating systems, including Windows Server 2008, and Windows Vista.

ACADEMIC QUALIFICATIONS

BSc (Hons) Computer Science

Nuneaton University 2005 - 2008

A levels: Maths (A) English (B) Technology (B) Science (C)

Coventry Central College 2003 - 2005

REFERENCES – Available on request.

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