

JAMES HILL

RESTAURANT MANAGER RESUME

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Summary

A talented individual who has had a life long interest in quality food, the hospitality industry and the latest culinary trends. An experienced host who works hard to cultivate a high profile with guests, and possesses a strong understanding of financial margins and controls. James considers himself to be the beating heart of a restaurant's success, and as a hand's on manager is personally involved in rallying staff, serving customers, and generally keeping everything running smoothly. Currently looking for suitable managerial position with an exciting and reputable restaurant.

Skills

Management

People management
Events management
Staff development
Staff scheduling
Setting targets
Corporate management
Setting budgets
Staff recruitment

Catering

Hospitality management
Food hygiene
Customer service
COSHH
Planning menus
Knowledge of wines
5 Star hotel experience
Marketing & advertising

Personal

Well presented
Communication skills
Organising
Passionate about food
Problem solving
First Aid Certificate
Enthusiasm
Ambitious

Career

RESTAURANT MANAGER

May 2007 - Present

City Centre Hotel

Responsible for operational efficiency and creating a relaxed environment where service delivery and product quality is second to none. Leading from the front & in charge of maintaining high levels of hygiene and enforcing strict compliance with all health and safety legislation.

- Being highly visible and the face of this business.
- Ensuring the correct use of cleaning materials and equipment.
- Supervising the shifts of kitchen, waiting and cleaning staff.
- Meeting and greeting customers and organising table reservations.
- Advising customers on menu and wine choice.
- Recruiting, training, managing and developing a team.

ASSISTANT RESTAURANT MANAGER

Feb 2006 – May 2007

Fast Food Restaurant

Academic

Nuneaton University 2003 – 2006
Hospitality & Management BA (Hons)

Nuneaton College 2001 – 2003
A levels: Math (A) English (C) Physics (B) Geography (D)

References

Available on request.

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