# Allison Sloane Office assistant resume

#### KNOWLEDGE OF

Administrative duties

**Reception duties** 

Writing reports

Filing

### CAREER OBJECTIVE

A positive college leaver who is organised, hardworking and more than able to provide administrative support in a busy office environment. Allison is confident about managing a busy workload, and has the ability to use her own initiative and work well under pressure. She is an ambitious individual who would like the chance to progress within a growing company. She is now looking for a suitable position with a employer who has a open, friendly & collaborative environment.

#### ACADEMIC QUALIFICATIONS

Excel spreadsheets	Coventry North College	2011 - 2012
Typing & Keyboard skills	Business Administration Diploma	Pass
Data entry	Birmingham South High School	2008 - 2011
	Maths	Pass
Superb IT skills	English	Pass
-	Geography	Pass
Information management	Physics	Pass

### OFFICE SKILLS AQUIRED WHILST STUDYING

- Establishing priorities and managing workload.
- Checking, monitoring and ordering office supplies.
- Answering telephone calls professionally.
- Filing paperwork and photocopying.
- Providing cover on the telephone switchboard and in a reception area.
- Dealing with queries quickly and professionally.
- Sorting and distributing internal/external post.
- Resolving administrative queries.
- E-mailing correspondence.
- Maintaining office equipment by completing preventive maintenance, arranging for repairs and monitoring equipment operation.
- Perform errands that assist daily office functions i.e. banking cheques.
- Typing documents, reports and correspondence.

#### KEY ATTRIBUTES

- Anticipating and meeting the needs of an office.
- Excellent verbal, non-verbal and written communication skills.
- Ensuring the confidentiality of all documentation and information.
- Competent in using Word and other Microsoft Products (Outlook & Powerpoint).

#### SELECTED ACHIVIEVEMENTS

Office Health & Safety Certificate Qualified Fire Marshall Fluent speaker of Spanish and French

#### HOBBIES & INTERESTS

Allison likes cooking meals for friends, learning new recipes & eating out at restaurants. She is a sociable person who loves the great outdoors, and has become a member of a hiking club, where she has made many new friends.

**REFERENCES** – Available on request.

PERSONAL SKILLS

Willing to learn

Accuracy

Professional manner

Organisational skills

Self starting

Honest and Trustworthy

Respectful

Ability to work alone

#### PERSONAL DETAILS

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