

Gary White

Systems administrator

AREAS OF EXPERTISE

System administration

Project management

Server Configuration

Technical support

Network Services Support and Management

VMWare Technologies

Virtualisation

Security products

VOIP

Linux & open Source

PROFESSIONAL

MCSA

MCSE

PERSONAL SKILLS

Technically minded

Pro-active

Analytical

PERSONAL DETAILS

*Gary White
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DOB: 12/09/1985

Driving license: Yes

Nationality: British

PERSONAL SUMMARY

A highly competent and organised systems administrator with experience of software procurement, installation, administration & compatibility. Possessing a proven ability to assist with the day-to-day running of an IT department and it's business IT systems. Extensive knowledge of monitoring and controlling data security within guidelines to ensure compliance and report on possible improvements. Well mannered, articulate and able to act as point of contact for colleagues and external clients.

Looking for a suitable systems administrator position with an exciting, innovative and ambitious company that offers room for progression.

WORK EXPERIENCE

IT Support Maintenance Company – Coventry

SYSTEMS ADMINISTRATOR June 2008 - Present

Acting as technical lead to identify and implement solutions to problems affecting IT services. Providing 1st/ 2nd Line and some 3rd Line support over the telephone, remotely and face to face to clients & internal staff members.

Duties:

- Installation and maintenance of all systems within a clients digital environment.
- Producing documentation on operational, system and user procedures & guidelines.
- Building, configuration and troubleshooting of server and desktop hardware.
- Providing advice on selection and purchase of IT equipment.
- Maintaining maximum availability of supported services for users.
- Obtaining quotes for supply of goods and services from suppliers.
- Designing, implementing and managing Active Directory.
- Monitoring the progress of third-party maintenance contract suppliers.
- Ensuring that support calls are logged and handled effectively and efficiently.
- Responsible for disaster recovery, closing security loopholes and access levels.
- Ensure adequate antivirus protection & solutions are maintained and updated.
- Identify and recommending improvements for E-mail applications & Web-page development.

KEY SKILLS AND COMPETENCIES

- Knowledge of cloud computing (Amazon EC2), Apache HTTP Server.
- Experience of working with some 3rd line projects.
- Knowledge & understanding of backup technologies & disaster recovery methods.
- Experience of using System Administration tools such as Hyena, Dameware.
- Good understanding of: Server Hardware Technology, UNIX, SQL, LANs, WANs.
- Experience of: VMWare, Windows 2003, Active Directory Group Policies, TCP/IP, DNS.

ACADEMIC QUALIFICATIONS

BSc (Hons) Multimedia Computing

Nuneaton University 2005 - 2008

A levels: Maths (A) English (B) Technology (B) Science (C)

Coventry Central College 2003 - 2005

REFERENCES – Available on request.

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