



## TO

Contact name  
Position  
Company name  
Address 1  
Address 2  
Address 3

## JOB REF.

Position you are  
applying for


## DATE

4<sup>th</sup> February 2020

## Network Engineer

# James Branson

## CONTACT

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## NETWORK ENGINEER

2015 - 2016

Company name

Responsible for providing day-to-day technical and maintenance support to clients. Repairing networks that span the length and breadth of the country.

- Troubleshooting logged faults.
- Optimising existing LAN/WAN.
- Mentoring junior staff.
- Replacing failed components.

## JOB TITLE

2014 - 2015

Company name

Acting as a point of contact for customers. Configuring complex switching environments. Always delivering results on time, within budget and to a high standard.

- Testing out new networks.
- Supporting virtual networks.

## WORK EXPERIENCE

**NETWORK ENGINEER** Company name 2019 - Present

Responsible for the installation, support as well as management of all network technologies operating in 24x7 business environments. Also deeply involved in identifying, diagnosing, and resolving network problems across the company.

- Configuring LAN, WAN, Wireless and edge security equipment.
- Providing daily operational support and system administration.
- Performing complex implementation & maintenance tasks on LAN.
- Working closely with Telecommunications carriers to resolve network issues.
- Providing out of hours on-call support cover as part of the 24x7 on-call rota.
- Ensuring that network standards and processes are adhered to all times.

**NETWORK ENGINEER** Company name 2016 - 2019

Responsible for writing up accurate technical documentation and assisting with project scope development. Also involved in configuring LAN, WAN, Wireless and edge security equipment. Working on large scale, publicly facing websites.

- Developing Networking standards, procedures and documentation.
- Configuring Cisco Routers, Switches, and Firewalls to set standards.
- Monitoring the company's wired and wireless network infrastructure.
- Using network monitoring and performance software to solve problems.
- Repairing networks that span the length and breadth of the country.
- Providing day-to-day technical and maintenance support to clients.

**NETWORK ENGINEER** Company name 2015 - 2016

Participating in 24x7 on-call rotations. Ensuring that service level agreements are met. Managing network infrastructure. Mentoring the work of junior staff. Troubleshooting any malfunctions in network hardware applications.

- Migrating LAN from one vendor switch to other vendor switch.
- Analysing, troubleshooting and correcting network problems.
- Delivering results on time, within budget and to a high standard.
- Configuring complex switching environments where tact is required.
- Involved in network modernisation activities throughout the company.
- Authorising hardware replacements for inhouse and remote servers.



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